



Detail & Grace Cleaning LLC

Welcome Packet

Thank you for choosing Detail & Grace Cleaning LLC. This booklet explains what to expect from your cleaning service.

Cleaning Service Policies

- Booking deposit required to confirm appointments.
 - Payment is due upon completion of service.
 - Completed areas are considered finished. Re-cleaning after use may require an additional charge.
 - Additional requests are quoted before work begins.
 - Personal valuables are not moved.
 - Final walkthrough is completed before departure.
-

What's Included

Standard Cleaning: Kitchen, bathrooms, bedrooms, living areas, dusting, vacuuming, mopping, exterior appliance cleaning.

Deep Cleaning / Move-In / Move-Out: Includes standard cleaning plus baseboards, doors, window sills, window tracks, inside cabinets, drawers, refrigerator, oven, microwave and interior windows.

Add-On Services: Inside oven, inside refrigerator, inside microwave, inside cabinets, inside drawers, interior windows, heavy dishwashing, wall washing.

Before Your Appointment

- Secure pets.
- Remove valuables.
- Provide access to the home.
- Let us know about any special requests in advance.

Thank you for trusting Detail & Grace Cleaning LLC!